



General Seminar Terms and Conditions

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General Seminar Terms and Conditions

1. Registration

Registration for participation in a seminar at Kawasaki Robotics GmbH must be made in text form, preferably as an e-mail attachment. This registration must be made on an official letterhead with all company-relevant data.

By registering, the participant accepts the General seminar terms and conditions. Registrations will be considered in the order in which they are received. After a written order confirmation from Kawasaki, the contract becomes binding.

Contact information:

Address	Phone	E-mail
Kawasaki Robotics GmbH Im Taubental 32 41468 Neuss (Germany)	+49 (0)2131/3426-1350	academy@kawasakirobotics.de

2. Terms of Payment

The terms of payment for the seminars are noted in the respective order confirmation.

3. Validity of the Services

Seminars offered together with a robot must be called within 6 months after the delivery date of the robot. After this time, the claim to the service offered expires.

4. Cancellation by Participant

Cancellation of a seminar must be made in text form (by e-mail). Regardless of the reason for cancellation, the following costs will be charged:

Cancellation Conditions	Costs
up to 4 weeks before the seminar date	no costs
less than 4 weeks and up to 2 weeks before the seminar date	50% seminar price
from the 13th day before the seminar date until the start of the seminar	100% seminar price

Participants who show up for the seminar only part of the time or not at all are also obliged to pay the full price.

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5. Cancellation by Kawasaki

Seminars may be cancelled or rescheduled for important reasons beyond Kawasaki's control, in particular if the trainers are unavailable or if the number of participants is low. If a seminar is cancelled or interrupted by Kawasaki, the customer's claims are excluded. Kawasaki assumes no responsibility for hotel costs and/or travel expenses incurred.

If the minimum number of participants is not reached, participants will be informed about alternative offers approx. 2 weeks before the seminar starts.

6. Seminar Times

The general seminar times are as follows:

- Monday - Thursday from 9.00 a.m. to 4.00 p.m.
- Friday 9.00 a.m. to 2.00 p.m.

In deviation from this, other times will be set or agreed for individual seminars or on-site seminars.

7. Seminar Locations

The seminars take place at the following locations:

- Head office in Neuss
Im Taubental 32, 41468 Neuss, Germany
- South Office Leutenbach:
Im Grund 4, D-71397 Leutenbach, Germany
(reduced seminar offer)
- Web-Seminars take place online
- Individual seminars in Neuss or on-site at the customer's premises

Kawasaki reserves the right to change the seminar location for organisational reasons. Participants are not entitled to a reduction of the seminar fees or to withdraw from the seminar in case of a change of location. Changes and/or additions to the seminar schedule are reserved. Participants will be informed of a change of seminar location in good time.

8. Seminars On-Site

For on-site seminars, a seminar room for the theoretical part and a functioning robot system must be available. The client shall be responsible for any damage occurring during the seminar, e.g. resulting in a loss of production. If the robot system is damaged, the event can only be carried out theoretically. Kawasaki cannot be held responsible for consequential damages such as repairs, loss of production or the necessity to repeat the seminar. The equipment on which the seminar is held must comply with the applicable safety standards.

9. Seminar Packages

In case of seminar packages, the single seminars are to be called up within one year on the dates offered by Kawasaki. Payment of a total package is made after the first seminar has been held.

10. Implementation Seminar

The seminars are conducted according to the content overview of the seminar catalogue. Changes to the content and organisational schedule are possible, taking into account the learning objectives.

11. Minimum number of Participants

The minimum number of participants for on-site seminars is 3 people. Individual training courses can be attended by up to 4 people. Additional persons will be charged separately.

12. Seminar Documents

All documents will be handed out exclusively during the seminar. The documents issued and the software used are subject to copyright. The documents provided are for information purposes only and reflect the current status at the time of the seminar.

13. Certificate of Participation

Participants will receive a certificate of attendance after completing the seminar.

14. Exclusion

The trainers are entitled at any time to exclude participants from participation in the seminar before the start or also during the seminar if the participants do not behave properly or in a disruptive manner. The trainers exercise domiciliary rights and will establish order in the seminar room. Seminar fees already paid will only be refunded in the event of exclusion if participation is refused before the seminar has begun. The taking of photos and/or filming is expressly prohibited in the seminar and can also lead to exclusion from the seminar in the event of non-compliance.

15. Hotel and Accommodation

In the case of seminars lasting several days, the organisation of any travel and accommodation arrangements is the responsibility of the participants. In the event of cancellation of the seminar by Kawasaki, Kawasaki shall not be liable for any hotel costs incurred.

16. Disclaimer

Kawasaki is not liable for any damage to or theft of participants' property. Kawasaki is also not liable for any damage caused by participants while using the knowledge imparted by the seminars. Kawasaki also accepts no liability for personal injury.

17. Data Protection

The collection, processing and use of personal data is necessary for the implementation of the seminars. This data will be treated confidentially and will not be passed on to third parties. Participants agree that Kawasaki may contact participants even after the seminar, e.g. to send seminar documents.

18. Final Provisions

No ancillary agreements to these agreements have been made. Amendments or supplements must be made in writing. Verbal agreements shall not be valid in any case. Should individual provisions of these seminar conditions be or become invalid, the remaining points shall remain unaffected or effective.